

THE STATE ELECTRICITY OMBUDSMAN  
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APPEAL PETITION No. P/130/2017  
(Present: A.S.Dasappan)  
Dated: 28<sup>th</sup> February 2018

Appellant : Smt. Laila R  
Cherukara Veedu, Nadakkalchery,  
Edakkunnu, Kalluvathukkal,  
Kollam

Respondent : The Assistant Executive Engineer  
Electrical Sub Division, Chathanoor,  
KSEBL, Kollam.

### **ORDER**

The appellant, Smt. Laila R, a consumer under Electrical Section, Paripally with consumer number 7156, had applied to the Assistant Engineer on 17-05-2017, for shifting of the energy meter to the newly constructed house and to change the ownership of the service connection registered in favour of her late husband to her name. Since the meter board was placed on the left side of the new building, 36 metre overhead line has to be drawn and it will cross the property of Smt. Subhashini who denied consent to draw the proposed line through her property. Hence the Assistant Engineer has directed the appellant to shift the position of the meter board to the right side of the new building where no property crossing is necessitated. According to the respondent, it is the most feasible and economical route from the nearest post. The appellant showed reluctance to do the same. Aggrieved against the decision of the Assistant Engineer, the appellant approached the CGRF, Kottarakkara with a petition which was disposed of with a direction to the appellant to shift the meter board to the right of the building as proposed by the respondent and also directed the KSEBL to effect service connection within two days after the replacement of the meter, vide order no. OP 469/2017 dated 13-11-2017.

Due to the heavy rain and wind occurred on 07-11--2017, the wall of the old building on which existing meter was installed, had been fell down and

supply disconnected as per the provisions under regulation 138 (d) of Supply Code, 2014. the appellant filed an appeal petition dated 05-12-2017 before this Authority.

On receipt of appeal petition, this office has directed the respondent to furnish their remarks vide this office letter dated 11-12-2017. Hearing of the case was conducted on 26-02-2018 in the Court Hall of CGRF, Kottarakkara. The appellant was absent. Smt. Jayasmitha S.B., Assistant Executive Engineer, Electrical Sub Division, Chathannur appeared for the respondent. The brief facts and circumstances of the case that led to filing of the petition before this Authority are narrated above. During the hearing, the respondent has informed that the service connection was effected on 24-02-2018. The respondent has produced the letter dated 23-02-2018 of the appellant and the respondent's version dated 24-02-2018. In the above circumstances, the appellant is satisfied with the action taken by the respondent.

Since the grievance of the appellant has already been settled, the appeal petition stands disposed of accordingly.

#### **ELECTRICITY OMBUDSMAN**

P/130/2017/ \_\_\_\_\_ /Dated: \_\_\_\_\_

Delivered to:

1. Smt. Laila R., Cherukara Veedu, Nadakkalchery, Edakkunnu, Kalluvathukkal, Kollam
2. The Assistant Executive Engineer, Electrical Sub Division, KSE Board Ltd., Chathannoor, Kollam.

Copy to:

1. The Secretary, Kerala State Electricity Regulatory Commission, KPFC Bhavanam, Vellayambalam, Thiruvananthapuram-10.
2. The Secretary, KSE Board Limited, Vydhyuthibhavanam, Pattom, Thiruvananthapuram-4.
3. The Chairperson, Consumer Grievance Redressal Forum, Vydhyuthibhavanam, KSE Board Ltd, Kottarakkara - 691 506.