

THE STATE ELECTRICITY OMBUDSMAN
Charangattu Bhavan, Building No.34/895, Mamangalam-Anchumana Road,
Edappally, Kochi-682 024
www.keralaeo.org Ph: 0484 2346488, Mob: 91 9447576208
Email:ombudsman.electricity@gmail.com

APPEAL PETITION NO. P/061/2016
(Present: V.V. Sathyarajan)
Dated: 29th November 2016

Appellant : Sri. Abdul Salam
Salam Manzil,
Poredom P.O.,
Chadayamangalam, Kollam

Respondent : The Assistant Executive Engineer,
Electrical Sub Division,
KSE Board Ltd, Ayoor,
Kollam

ORDER

The appellant is a domestic consumer having consumer number 725 under Electrical Section, Chadayamangalam. The appellant has filed the appeal petition, being aggrieved against the inaction of the respondent to shift the overhead line passing through his property for giving service connection to the house of one Smt. Isha Ummal. It is alleged that the above overhead line was drawn long ago through the appellant's property without obtaining his consent. The appellant submitted a petition on 12-02-2016 to the Additional District Magistrate, Kollam requesting to shift the overhead line from his property. But the Additional District Magistrate issued orders to shift the overhead line, provided the appellant remits the required amount under work deposit.

Though the respondent prepared an estimate for shifting the overhead line and intimated the appellant, he was not willing to remit the estimate amount. Meanwhile, the appellant also filed a petition before the CGRF, Kottarakkara vide OP No. 86/2016, upon which the CGRF has ordered (dated 17-08-2016), as; "the respondent shall shift the line within one week from the date of remittance of the required charges and once again inform the petitioner to remit the amount." Aggrieved against the said order of CGRF, the appellant has filed this appeal before this Authority.

A hearing of the case was conducted in my chamber at Edappally on 10-11-2016. The appellant, Sri Abdul Salam was present for the appellant's side

and Sri A.M. Nizar, Assistant Executive Engineer, Electrical Sub Division, Ayoor represented the respondent's side. The brief facts and circumstances of the case that led to filing of the petition before this Authority are narrated above. On examining the petition of the appellant, the statement of facts filed by the respondent, the arguments in the hearing and considering all the facts and circumstances of the case, this Authority comes to the following findings and conclusions leading to the decisions.

Having regard to the fact that the appellant had some grievance against the order of CGRF (South) Kottarakkara in OP No. 86/2016 dated 17-08-2016, this Authority perused the documents and heard the arguments of both sides. Since the respondent is willing to carry out the work as per the proposal submitted before Additional District Magistrate and the appellant also agreed to the suggestion, it is decided to settle the issue accordingly. Hence the respondent is hereby directed to prepare the estimate as per Regulation 95 (4)(c) of the Kerala Electricity Supply Code, 2014 and carry out the work within 10 days from the date of remittance of the estimated amount by the appellant. Accordingly it is decided to settle the issue as ordered above.

ELECTRICITY OMBUDSMAN

P/061/2016/_____ /Dated:_____

Delivered to:

1. Sri. Abdul Salam, Salam Manzil, Poredom P.O., Chadayamangalam, Kollam
2. The Assistant Executive Engineer, Electrical Sub Division, KSE Board Ltd, Ayoor, Kollam

Copy to:

1. The Secretary, Kerala State Electricity Regulatory Commission, KPFC Bhavanam, Vellayambalam, Thiruvananthapuram-10.
2. The Secretary, KSE Board Limited, Vydhyuthibhavanam, Pattom, Thiruvananthapuram-4.
3. The Chairperson, Consumer Grievance Redressal Forum, Vydhyuthibhavanam, KSE Board Ltd, Kottarakkara - 691 506.