

THE STATE ELECTRICITY OMBUDSMAN

D.H. Road & Foreshore Road Junction, Near Gandhi Square,

Ernakulam, Kerala-682 016

Ph: 0484 2346488, Mob: 8714356488

Email: ombudsman.electricity@gmail.com

**Appeal Petition No. P/074/2024
(Present A. Chandrakumaran Nair)
Dated: 08-01-2025**

Appellant : Sri. V.J. Sebastian
Secretary, Kollathu Chathankary
Padasekhara Samithi, Vennalil
Laikkadu, Perunna P.O
Changanachery, Kottayam- 686102

Respondent : The Assistant Executive Engineer,
Electrical Sub Division,
Kerala State Electricity Board Ltd.,
Thengana, Kottayam(Dist.).

ORDER

Background of the case

This appeal petition is filed by Shri. V.J. Sebastian who is the Secretary of Kollathu Chathankary Padasekhara Samithi. The service connection no: 1146408020694 and 1146408020693 are taken in the name of Shri. Biju, Contractor Punja padinjarethara, Kollathu Chathankery Padasekhara Samithi, Laikkadu, Perunna. These service connections were taken for the seasonal agricultural purpose. These 3 phase connections are under tariff LT 5A and connected load 7.46KW and 18.75 KW respectively. These connections are taken before the commencement of cultivation and are disconnected after cultivation. On 18/09/2023, two applications were received from Shri. Biju at the Electrical Section, Thrickodithanam for the service connection to motors with capacity 10HP & 25HP . The Punja connection with 17267 and 17268 were restored at time of application and disconnected after cultivation. These are in the Thrikkodithanam Section.

Two new service connection with Consumer no: 20693 & 20694 were issued on 18/09/2023 to regularise the punja connections with no energy meter. The tariff of the connection is LT 5A and the charges of the electricity supplied is paying by the Krishi Bhavan. The new service connections were

given after remitting the service connection charges. The amount remitted includes ECSC charges & ACD. The connection were temporary disconnected based on the request of the consumer and will be reconnected on getting the application received during the next season. The consumer had not raised any complaint about the remittance of ECSC and ACD charges. The complaint raised by a third person is about the paying of extra amount Rs. 20,000/- which is to be refunded.

Maintainability of the Complaint

Here in this petition, the petitioner is not a consumer or complainant as per the regulation. The **regulation 2(6) of KSERC (CGRF and Ombudsman) Regulation - 2023, describes who could be the complainant.**

2(6) “Complainant” means any person who submits the complaint or grievance or representation as defined in these regulations against the distribution licensee and include the following:-

- (i) any consumer of electricity supplied by the licensee as defined under clause (15) of section 2 of the Act, including applicants for new connections; or*
- (ii) a voluntary electricity consumer association/ forum or other body corporate or group of electricity consumers; or*
- (iii) the Central Government or State Government - who or which makes the complaint; or*
- (iv) in the case of death of a consumer, his legal heirs or representatives;*

The petitioner is not a complainant as per the above regulation and hence the petition is not maintainable. The petitioner has given time to prove his stand to comply with the regulation. The petitioner have not responded for the same.

Decision

On verifying the documents submitted and also from the analysis mentioned above, the following decision are hereby taken.

1. The petition is dismissed herewith and disposed.
2. No order on cost.

ELECTRICITY OMBUDSMAN

No. P/074/2024/ dated: 08/01/2025

Delivered to:

1. Sri. V.J. Sebastian, Padasekhara Samithi, Vennalil,Laikkadu, Perunna P.O, Changanachery, Kottayam- 686102
2. The Assistant Executive Engineer, Electrical Sub Division, Kerala State Electricity Board Ltd., Thengana, Kottayam(Dist.).

Copy to:

1. The Secretary, Kerala State Electricity Regulatory Commission, KPFC Bhavanam, Vellayambalam, Thiruvananthapuram-10.
2. The Secretary, KSE Board Limited, Vydhyuthibhavanam, Pattom, Thiruvananthapuram-4.
3. The Chairperson, Consumer Grievance Redressal Forum, Vydhyuthi Bhavanam, KSE Board Ltd, Kottarakkara - 691 506.