

**THE STATE ELECTRICITY OMBUDSMAN**

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Ernakulam, Kerala-682 016

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**Appeal Petition No. P/052/2024  
(Present A. Chandrakumaran Nair)  
Dated: 09-10-2024**

Appellant : Shri. Sunil Thomas  
Managing Director  
New Galaxy Theatre  
Mundakkayam, Kottayam Dist.

Respondent : The Assistant Executive Engineer  
Electrical Sub Division  
KSE Board Ltd, Kanjirappally  
Kottayam Dist.,

**ORDER**

This petition was submitted to this office as the appeal petition to the order of CGRF Southern Region dated 20/06/2024. The complainant to the petition to the CGRF was Mr. Kurian Antony, New Galaxy Theater, Mundakkayam. The order was issued to Mr. Kurian Antony. The consumer here in this connection is also seen to be Mr. Kurian Antony and the Electricity bills are issued in the name of Kurian Antony. The statement of fact submitted by the respondent AEE, Kanjirappally also states that the consumer is Mr. Kurian Antony.

This appeal petition is submitted by Shri. Sunil Thomas as the Managing Director of New Galaxy Theatre. Then he is neither the consumer or the representative of this consumer. As per the clause 2(6) of the KSERC (CGRF) and electricity Ombudsman) Regulation 2023, the complainant is clearly defined 2(6)

*“Complainant” means any person who submits the complaint or grievance or representation as defined in these regulations against the distribution licensee and include the following:-*

- (i) any consumer of electricity supplied by the licensee as defined under clause ( 15) of section 2 of the Act, including applicants for new connections;  
or*

*(ii) a voluntary electricity consumer association/ forum or other body corporate or group of electricity consumers; or*

*(iii) the Central Government or State Government - who or which makes the complaint; or (iv) in the case of death of a consumer, his legal heirs or representatives;*

The appellant has not submitted any documents showing that he is the consumer or the legal heir of the consumer. The counsel of the appellant has been contacted repeatedly to submit the document to prove the authority of the petitioner as complainant/appellant.

The appellant has failed to submit the documents. As such the appeal petition is not maintainable as per the clause 2(6) of KSERC (CGRF & Electricity Ombudsman) Regulation 2023.

### **Decision**

The appeal petition is dismissed herewith and disposed accordingly.

## **ELECTRICITY OMBUDSMAN**

No. P/052/2024/ dated: 09-10-2024

### **Delivered to:**

1. Shri. Sunil Thomas, Managing Director . New Galaxy Theatre  
Mundakkayam, Kottayam Dist.
2. The Assistant Executive Engineer, Electrical Sub Division  
KSE Board Ltd, Kanjirappally, Kottayam Dist.,

### **Copy to:**

1. The Secretary, Kerala State Electricity Regulatory Commission, KPFC  
Bhavanam, Vellayambalam, Thiruvananthapuram-10.
2. The Secretary, KSE Board Limited, Vydhyuthibhavanam, Pattom,  
Thiruvananthapuram-4.
3. The Chairperson, Consumer Grievance Redressal Forum, Vaidhyuthi  
Bhavanm, KSE Borad Ltd, Kottarakkara, Kollam Dist.,

